



Striving for the Vision



Guelph Police Service Annual Report 2007





Mission

Through partnerships, we are dedicated to enhancing the quality of life and ensuring the safety of all who live, work and play in our safe and diverse community.

Vision

To contribute to the positive growth and development of our members and our community by providing leadership and innovative policing that is effective, efficient, economical and environmentally responsible.

Values

We, the members of the Guelph Police Service, believe in:

PRIDE  **SERVICE**  **TRUST**

in ourselves, our
work, and our
community

with compassion
and
accountability

shared through
integrity and
mutual respect

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Letter from the Board Chair

Welcome to the 2007 edition of the Annual Report of the Guelph Police Service. As I complete my 7th year as a member of the Guelph Police Services Board, I would like to take this opportunity to introduce the other members of the Board. Marty Fairbairn, an active community volunteer with a particular interest in youth issues, is completing his 4th year with the Board. Currently in her second mandate as Mayor of Guelph, Karen Farbridge brings a community-wide perspective to her role on the Board. Gloria Kovach, a long-time city councillor, also contributes her experience and knowledge of the community. Appointed in 2006, Pat Giles has worked for many years to improve child welfare and community mental health services, and is contributing new perspectives to the Board's decision-making.

I am pleased that the Guelph Police Service continues to enjoy an excellent relationship with the community it serves. This reflects the efforts of both a highly engaged public, and the commitment of Police Service members to professionalism and integrity in the performance of their duties. Guelph is their community too, and it is not uncommon to find a volunteer from the Guelph Police Service coaching soccer, organizing a road hockey game with neighbourhood youth, or dropping by one of the city's many summer camps.



Pat Giles, Marty Fairbairn (Vice-Chair),
Mayor Karen Farbridge, Dave Clark (Chair),
Councillor Gloria Kovach

Members also volunteer on the Community Task Force on Youth Violence, the John Howard Society, and the ROOF Agency for homeless youth, among many other organizations too numerous to mention here.

Together with the members of the Board and the Guelph Police Service, I am committed to ensuring that we maintain the high level of personal safety that residents continually express, together with our exceptionally low crime rate.

At the same time, we must keep our 'eye on the ball' of emerging and in some cases worrisome trends. We must continue to recognize and appropriately respond to the needs of the most vulnerable members of our community – young people, the elderly, the mentally ill, and those who have fallen into the insidious trap of substance abuse. We must protect the vulnerable by implementing appropriate supports, and by enforcing the laws breached by those who prey on them. This can only be accomplished through the efforts of the many people, agencies and organizations that are working together to preserve Guelph as the very special place that it is.

On behalf of the Guelph Police Services Board, we look forward to your continued support.

Dave Clark
Board Chair



Dave Clark
GPSB Board Chair

Letter from the Chief

It is my pleasure to once again share with you the Annual Report of the Guelph Police Service. The year 2007 marks the implementation of the Service's current Business Plan, *Partners in Excellence*. The Annual Report illustrates the ways in which the Plan's five corporate goals have served to guide resource decisions and activities throughout the year, contributing to our vision for policing services that are *effective, efficient, economical* and *environmentally responsible*.

Problem Oriented Policing (POP), which takes a targeted approach to community issues and involves various stakeholders in the identification and resolution of problems, was further enhanced in 2007 through additional training and improved procedures. Officers are encouraged to develop strategies to reduce or eliminate the causes of problems that plague neighbourhoods and strain police resources. The Traffic Division, for example, addressed community concerns about speeding and other traffic infractions at eight high priority locations, four located near schools. Successful collaboration led to the introduction of traffic calming measures (speed cushions), new signage and traffic signals, resulting in a measurable decline in traffic complaints at these locations, and reducing the need for police enforcement.

Increased hours spent on foot patrol are a response to the community's desire for high visibility policing.



Chief Rob Davis, Director Shelagh Morris,
Deputy Chief Brent Eden

Guelph Police Service members actively participated in no less than 40 different youth mentoring programs throughout the year, ranging from drug prevention presentations to helping out at community breakfast clubs. Enhanced recruiting strategies together with additional health and wellness incentives for staff have helped to attract and retain highly qualified police and civilian members to the organization.

Police Services have a key stake in public safety. Despite some trends that are cause for concern, I am pleased to report that crime has not kept pace with population growth in the City of Guelph. The city's overall crime rate, as measured by Statistics Canada, is lower now than it was ten years ago. This is primarily the result of declining rates of property crime and high-volume offences including thefts, mischief, break and enters, and motor vehicle theft. On the other hand, even though the violent crime rate dipped in 2007, it has increased gradually over the past decade. These trends are reflective of changes in crime rates across Canada, and highlight the need for continued efforts to understand and address the root causes of violent crime and drug-related offences. At the same time, Guelph has consistently maintained a lower than average crime rate compared to similar-sized municipalities in Ontario. We believe that this is a reflection of the strong partnerships forged among police, neighbourhood organizations and other community stakeholders, along with a balanced combination of crime prevention, education and law enforcement. I encourage you to get involved with our community. Together, we can ensure that Guelph remains a safe and diverse place to live, work and play!

Rob Davis

Chief of Police

Crime in Guelph, 2006-2007

	2006 ⁽¹⁾	2007	2006-2007
	Rate/100,000 Population	Rate/100,000 Population	% Variance in Rate
Total Crime Rate (excluding Traffic) ⁽²⁾	4,837	5,156	6.6
Crimes of Violence	617	585	-5.2
Homicide (Murder, Manslaughter, Infanticide)	2	1	-50.0
Assault	559	543	-2.9
Sexual Assault	55	50	-9.1
Aggravated	6	6	0.0
With Weapon or Causing Bodily Harm	102	90	-11.8
Robbery	54	40	-25.9
With Firearm	3	2	-33.3
With Other Weapon	21	10	-52.4
Property Crime Rate	2,413	2,558	6.0
Breaking and Entering	432	467	8.1
Business premises	98	126	28.6
Residence	296	307	3.7
Motor Vehicle Theft	189	140	-25.9
Theft Over	27	18	-33.3
Theft Under	1,463	1,627	11.2
Frauds	263	254	-3.4
Other Criminal Code (excluding Traffic)	1,663	1,786	7.4
Total Criminal Code (excluding Traffic)	4,694	4,929	5.0
Drugs Offences (Federal Statute)	142	187	31.7
Other Federal Statute Offences ⁽³⁾	1	40	3900

⁽¹⁾ Revised.

⁽²⁾ The total crime rate is the total of non-traffic Criminal Code and Federal Statute offences per 100,000 population.

⁽³⁾ 2007 includes revised coding for Breach of Probation for youth, s. 131 of the Youth Criminal Justice Act.

Source: Canadian Centre for Justice Statistics UCR data, 2008.

The Guelph Police Service's crime statistics are based on data reported to and retrieved from Statistics Canada's Uniform Crime Reporting (UCR) system. UCR incident-based statistics reflect only the most serious offence for each incident. For example, in the case of a robbery where a minor assault also occurs, only the robbery is recorded. While this method results in some under-reporting of less serious offences, it allows for consistency in the comparison of crime rates over time and across policing jurisdictions.

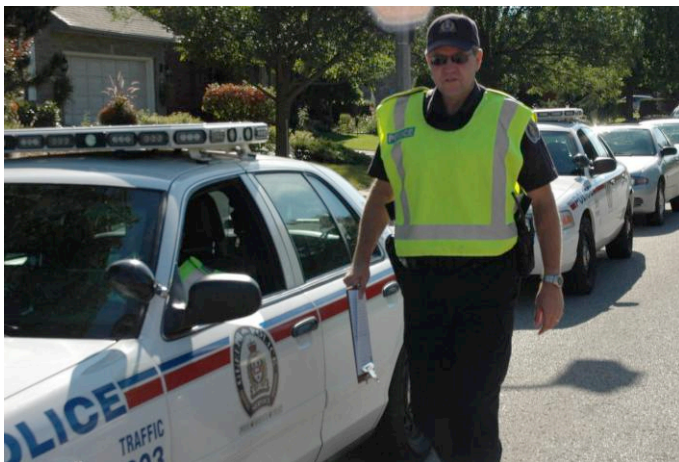
In 2007, the total crime rate for non-traffic offences, which includes Criminal Code and Federal Statute offences, increased by 6.6% over the previous year. While the violent crime rate decreased by 5.2%, there was a 6% increase in the property crime rate. Of particular note is the decrease in robbery and assault offences that involved the use of a weapon. With respect to property offences, motor vehicle theft declined while theft under and break and enter offences increased.

Drug offences increased substantially, the result of an on-going pilot project implemented in May of 2007 that led to coordinated enforcement of violations of the Controlled Drug and Substances Act, especially cocaine possession and trafficking.

Traffic Statistics

	2006 ⁽¹⁾	2007	2006-2007
	Rate/100,000 Population	Rate/100,000 Population	% Variance in Rate
Criminal Code Traffic Violations	216	176	-18.5
Dangerous Operation	11	12	9.1
Impaired Operation	178	146	-18.0
Fail to stop or remain	11	7	-36.4
Driving while prohibited	16	12	-25.0
Motor Vehicle Collisions	2,140	2,285	6.8
Fatality	1	1	0.0
Hit and Run (injury or property damage)	358	433	20.9
Personal injury (not Hit & Run)	376	387	2.9
Property damage (not Hit & Run)	1,405	1,464	4.2

Traffic statistics tend to fluctuate from year to year. In 2007, the rate of Criminal Code traffic offences decreased to a level similar to that recorded in 2005. Since impaired driving offences make up the majority of criminal traffic offences, the rate for 2007 mirrored the rate recorded two years earlier. Similarly, the motor vehicle collision rate tends to fluctuate, although the total for 2007 was the highest in recent years. In particular, hit and run collisions that resulted in vehicle damage or personal injury jumped by almost 21% in 2007.



Ten-Year Trends, 1998-2007

	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	10-Year Average
Population, Guelph (Stats. Canada est.)	99,692	101,766	103,923	106,170	107,975	109,756	111,513	113,241	119,041	120,254	-
Authorized Personnel (FTEs)	181.45	186.95	198.72	208.72	220.47	223.47	232.97	246.47	251.62	261.62	221.25
Authorized Police Officers (FTEs)	132.5	136.5	146.5	155.5	163	164	173	178	179	186	161.40
Population per Police Officer	752	746	709	683	662	669	645	636	642	647	679.10
Net Operating Expenditures	12.7	12.6	14.9	15.3	16.5	17.9	20.1	21.6	23.7	25.7	18.10
Policing Cost per Capita (\$)	127	124	144	121	153	163	180	191	206	214	162.30
Calls for Service (1)	35,479	34,532	36,926	40,781	42,020	42,000	41,254	n/a	32,044	34,440	n/a
Calls for Service per 100,000 Pop. (1)	35,589	33,936	35,532	38,411	38,916	38,267	36,995	n/a	26,918	28,639	n/a
Average Response Time (minutes), Priority 1 Calls (1)	11.5	12.6	12.8	10.7	11.4	14.3	11.1	10.8	5.7	6.6	n/a
Crime Rate per 100,000 (excl.)	6,206	5,710	5,357	6,155	5,933	6,211	5,825	5,263	4,837	5,156	5,665
Violent Crime Rate	449	464	492	533	539	511	557	548	617	585	530
Property Crime Rate	4,068	3,374	3,253	3,663	3,413	3,430	3,128	2,735	2,413	2,558	3,204
Crime Clearance Rate (excl. Traffic)	23.9	26.8	27.2	29.0	30.2	27.0	31.3	31.9	37.1	41.3	30.6
Violent Crime Clearance Rate	70.1	76.3	75.7	76.8	75.5	76.7	81.8	79.0	72.7	87.9	77.3
Property Crime Clearance Rate	16.8	18.3	16.5	18.2	18.7	17.1	19.1	19.8	21.6	22.0	18.8
Criminal Code Traffic Offence Rate	230	254	227	229	233	207	227	171	216	176	217
Persons Charged per 100,000	1,441	1,475	1,503	1,612	1,817	1,561	1,586	1,543	1,630	1,659	1,583
Sick Time per Member (hrs.)	64.6	59.4	57.9	50.2	37.0	45.7	49.4	46.6	45.5	52.5	50.9
Overtime Accrued per Member (hrs.)	267	294	325	196	117	158	163	147	108	116	189

Note: Some numbers for previous years have been revised as per 2008 Statistics Canada UCR records or revised recording methods.

- (1) Beginning in 2006, a revised method for measuring the demand on police service (calls for service) was implemented. Therefore, statistics are not comparable with previous years. Also beginning in 2006, average response times are based on the median rather than the mean in order to reduce the effect of a small number of 'outlier' statistics that skew the average.

Data from Statistics Canada indicate that the population of Guelph has increased by approximately 20 %, or 20,000 people, over the past ten years. The crime rate decreased by about 17% over the same period. While violent crime decreased in 2007, there was a 30% increase over the past 10 years. In contrast, property crime increased in 2007 but decreased by 37% over the longer term. The Criminal Code traffic offence rate also declined, by 23% in the last ten years. Overall, crime has not kept pace with population growth in Guelph – a positive sign of public safety – though the fact that violent crime represents a higher proportion of crime now than it did ten years ago bears monitoring.

Municipal Crime Comparison, 2006-2007

	Population	Total Crime Rate (excluding Traffic)		Violent Crime Rate/100,000		Property Crime Rate/100,000		Traffic Crime Rate/100,000	
		2006	2007	2006	2007	2006	2007	2006	2007
Mid-Sized Municipalities	2007	2006	2007	2006	2007	2006	2007	2006	2007
Guelph	120,254	4,837	5,156	617	585	2,413	2,558	216	176
Barrie	139,298	8,116	7,110	763	645	3,152	2,971	177	162
Kingston	119,423	7,841	6,914	725	670	4,000	3,487	136	134
Chatham-Kent	109,123	7,625	7,845	646	744	3,692	3,682	182	178
Municipal Average	-	7,105	6,756	688	661	3,314	3,175	178	163
Waterloo Region	496,370	6,130	5,175	665	564	3,227	2,712	169	168
Toronto	2.6 mil.	6,575	5,763	1,015	968	2,998	2,780	101	97
Ontario	12.8 mil.	6,044	5,547	761	734	2,830	2,635	247	253

Source: Canadian Centre for Justice Statistics UCR data, 2008.

In both 2006 and 2007, Guelph remained below the average for similar-sized municipalities on three of four indicators of crime: total crime, violent crime, property crime and traffic crime. This continues a long-standing trend that points to a low crime rate in Guelph relative to other municipalities. In fact, non-traffic crime rates for Guelph were the lowest of all jurisdictions considered in both years with one exception in 2007, when the violent crime rate for Waterloo decreased to 564 offences per 100,000 population, somewhat lower than Guelph's rate of 585 offences. The property crime rate for Guelph increased in 2007, but it remained lower than all of the other jurisdictions considered.

Guelph has a higher than average traffic crime rate, though traffic offences are influenced by differences in the level of police resources dedicated to enforcement, more so than for most other types of offences. Guelph's higher crime rate for traffic offences reflects a combination of traffic violations and targeted enforcement to improve traffic safety.



20 Years of Service.....Jacqueline Dennis
.....Stephanie Oliver
.....Laura Phillips

15 Years of Service.....Constable Sandra Boyd
.....Mary Jo Milligan
.....Constable Patty Pronovost
.....Wendy Thompson

10 Years of Service.....Lynn Cunningham
.....Constable Kevin Dahl
.....Constable Mike Davis
.....Constable Jim Gordon
.....Constable Craig Jackson
.....Constable Jeimy Karavelus
.....Constable Mark McConnell
.....Constable David Muller
.....Joann Pearsall

Citizens of the Year.....Alex Hess and Jared McQueen

Junior Citizens of the Year.....Samantha Poulin
.....Nathan Lothian

Community Partner Awards.....Dr. Butler, Guelph Animal Hospital
.....Guelph Humane Society
.....Guelph Storm



Corporate Goal #1

Continue to seek solutions to neighbourhood issues in partnership with the community through crime prevention, education and enforcement.

Key Accomplishments

Objective 1: Review and enhance the implementation and management of Problem Oriented Policing initiatives.

- Developed a Problem Oriented Policing (POP) guideline with 15 point inventory to evaluate POP proposals and enhance decision-making.
- A new POP training session was included in the 2007 mandatory training and delivered to all officers.
- Traffic Unit undertook several POP initiatives targeting high-risk locations that jeopardize pedestrian and/or motorist safety.
- Partnerships between police and residents, city councillors and staff, Ministry officials and others led to the successful resolution of problems and significantly increased the efficient use of police resources.

Objective 2: Coordinate an innovative, multi-stakeholder Downtown Safety Initiative to improve the real and perceived safety of downtown Guelph.

- Pedestrian safety in the downtown core improved through increased monitoring and enforcement of bicycle traffic on downtown sidewalks.
- Downtown Liaison Officer responded to needs of downtown stakeholders by modifying shift schedule to provide police presence at varying times of day.
- Downtown/Tactical Unit continued participation on a downtown committee to reduce after-hours transportation issues.
- Additional police training to enhance inspections of licenced premises.

Objective 3: Enhance member safety and increase the amount of time dedicated to bicycle and foot patrols in target areas.

- Canine Teams increased foot patrol hours in problem areas, parks, ravines and high crime locations.

Objective 4: Continue to improve police efficiency and effectiveness when responding to incidents involving persons with mental health issues.

- Participation on Waterloo-Wellington-Dufferin Regional Crisis Committee led to development of a protocol to divert persons who commit minor property offences away from criminal courts
- Officers received additional mental health training to increase their awareness and use of support services including the Mobile Crisis Outreach Team and the Community Mental Health Clinic.

Objective 5: Continue to improve and promote the availability of quality assistance and support for victims.

- Implemented new system for advising victims of bail notifications.
 - All members participated in a training session on Elder Abuse in Fall of 2007.
 - Identification Officers provided digital photography training to the Guelph General Hospital Sexual Assault and Domestic Violence nurses in February, 2007.
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Objective 6: Increase interaction and develop new partnerships with multicultural communities.

- Multi-language survey completed in partnership with community agencies to determine specific needs of multicultural communities.
- New policing strategies established to meet specific needs of multicultural communities, including police presentations to adults attending English as a Second Language School.

Objective 7: Maintain or improve clearance rates for violent crime and property crime by ensuring a full range of investigative supports.

- Property Crime Investigators met with Neighbourhood Service Platoons and reinforced the importance of the communication links between the front line and investigators.
- Crime Analyst developed regular reports and maps to detail property crime trends and highlight areas of concern.

Objective 8: Maintain/enhance traffic safety programs, including pedestrian, bicycle and vehicle safety.

- Current traffic safety programs and messaging continued.
- New partnerships to enhance pedestrian and bicycle safety were implemented.
- Traffic Unit initiated 8 Problem Oriented Policing (POP) initiatives. Strategic planning and targeted enforcement had many positive results, including: making high risk areas safer for pedestrians; reducing speed in problem areas; installing new traffic signals; enhancing the use of adult crossing guards; and partnering with school bus drivers.

Objective 9: Maintain/enhance alternative methods for responding to calls for service.

(For 2008-2009).

A more detailed review of 2007 Corporate Goal achievements can be found in the report “[Accomplishments 2007](http://www.police.guelph.on.ca)”, found online at www.police.guelph.on.ca.



Corporate Goal #2

Participate in a city-wide task team to develop multi-sector strategies for reducing illegal drug activity in Guelph.

Key Accomplishments

Objective 1: Participate in an ad hoc, multi-agency committee of council (Community Drug Strategy Committee) tasked with addressing the growing illegal drug trade in Guelph.

- The Substance Abuse Strategy Committee for the County of Wellington & the City of Guelph, consisting of membership from 20 community agencies and organizations, including the Guelph Police Service, was officially launched in September of 2007.
- Committee's mission is: *To develop and implement a formalized and funded substance abuse strategy that will improve the quality of life for the residents of Guelph and the County of Wellington.*
- Committee's areas of concentration are: Harm Reduction; Treatment; Enforcement; and Prevention.
- Downtown Liaison Officer is a full voting member of the Committee; Chief Davis is a member of the Leadership Advisory Group.

Objective 2: Organize a local symposium aimed at developing a detailed strategy for combating illegal drugs in Guelph.

(For 2008-2009)

Objective 3: Enhance drug prevention and awareness programs provided to the community.

- Members of the Coordinated Enforcement Team (CET) made drug awareness and prevention presentations to neighbourhood and youth groups. This presentation was also used by High School Resource Officers for school presentations.
- Youth Office developed presentation for parents on drug identification and the effects of drugs. Presentations were delivered at local schools and this program will continue through 2008.
- Youth Office created a *Drug Prevention, Awareness and Education Information* link on the GPS website to provide community with drug information.

Objective 4: Enhance methods for tracking and reporting drug offences and related crime.

(For 2008-2009)

Objective 5: Ensure specialized police resources are coordinated with the overall strategy for drug enforcement.

- The Coordinated Enforcement Team (CET) was implemented as a pilot project in May, 2007. The 5 member CET Team works cooperatively with front line officers, the Downtown Liaison officer and members of the Drug Enforcement Unit to address illegal drug activity in Guelph.
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Continue to promote the healthy development of young people through partnerships with schools, outside agencies and the community at large.

Key Accomplishments

Objective 1: Review and enhance school based programs and services.

- The Community Relations Unit organized a video contest focused on Crime Prevention for local high school students.
- New poster targeting cyber bullying was distributed to schools, community groups and businesses.
- VIP+(Plus), a new program for students in grade 7 and 8, was developed in 2007 and launched in January 2008.
- The VIP program was updated and enhanced.

Objective 2: Increase opportunities for mentoring young members of the community by developing new community partnerships.

- Following the closing of the Change Now Youth Centre, new relationships were developed with Fresh Start, a temporary youth centre.
- Members of Tactics and Rescue/Downtown team worked with local high schools to develop presentations for students, including outdoor education, use of GPS (Global Positioning System), map & compass, and ground search and rescue techniques.
- Canine members continued to work with school resource officers and educate the community through canine presentations and demonstrations.

Objective 3: Work with community partners to identify high risk youth and implement strategies to reduce youth crime.

(For 2008-2009)



Corporate Goal #4

Support efficient and effective policing through enhanced staffing and retention practices and opportunities for member development.

Key Accomplishments

Objective 1: Attract the best of a diverse range of candidates and provide incentives to retain current members.

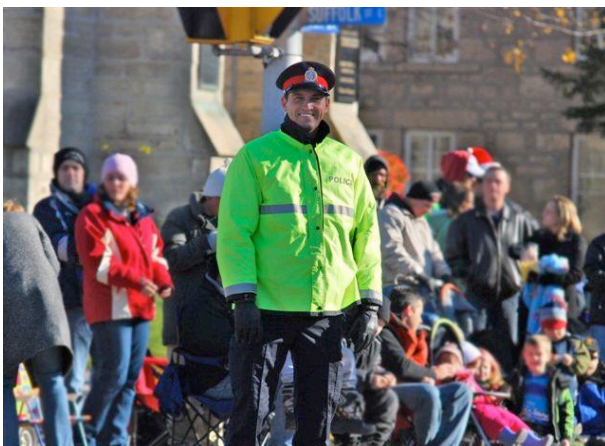
- Guelph Police Service Recruitment Steering Committee was established.
- New recruitment strategy was developed.
- Recruitment activities and presentations added to the High School Resource Officer program. Twelve presentations per officer are completed annually.
- Staff retention program was developed.

Objective 2: Conduct updates of the staffing study, including completion of a workplace resource analysis.

- Annual staffing study update was completed.
- Workplace resource analysis was completed.

Objective 3: Explore further ways to support member health and wellness.

- Additional health and wellness incentives were developed, implemented and evaluated, including new equipment; ergonomic training and certification.
- Wellness presentations offered to all employees.



Objective 4: Develop an orientation program for new civilian and police staff.

- Draft introduction to policing/orientation to the Guelph Police Service was developed.

Objective 5: Provide additional training opportunities to civilian and police staff.

- Training opportunities for civilians were increased by 75% over the previous year.
- New training in customer service provided to all members.
- Domestic Violence Investigator Course hosted by the Guelph Police Service.
- Response to excited delirium calls was addressed during defensive tactics requalification training. 1st Annual Excited Delirium Conference hosted by the Guelph Police Service, with participation of medical experts and emergency services personnel.
- New Supervisor Training course was developed and implemented.
- Professional Standards presentation developed for inclusion in the Corporate Training Plan.
- All officers received media training.

Objective 6: Promote job satisfaction among members through opportunities for career development, recognition, performance appraisals and member feedback.

- Review of Skills and Development Plan for civilian and police members was completed.
- Member feedback component added to performance appraisal process.
- Information sessions on performance appraisals were completed.
- Call Taker/Dispatch system and new Auditor/Trainer position introduced in the Communications Unit.
- 13 week cycle implemented in Court Services to enhance learning and knowledge of the Criminal Court system.



Corporate Goal #5

Enhance the communication and infrastructure supports of the Guelph Police Service while pursuing its organizational Mission, Vision and Values.

Key Accomplishments

Objective 1: Develop marketing and communications strategies to facilitate the two way flow of information between police and the community.

- New marketing strategies, including regular public service announcements, have been implemented.
- Media releases conveyed daily.
- New partnerships successfully forged with several media outlets.
- Community groups now have an area to display their publications in the front office waiting area.

Objective 2: Review and improve communication within the Guelph Police Service.

- Internal Communication Committee of 9 police and civilian members was formed.
- University of Guelph co-op marketing student contracted to create new marketing plans to reach the community and new or prospective GPS members.
- Comprehensive overview of programs created and posted on GPS intranet and internet.

Objective 3: Explore ways to improve efficiency and effectiveness through increased use of information technology.

- Upgraded telephone messaging system; enhancements made to the intranet.

Objective 4: Encourage the development of innovative measures for supporting the new Mission, Vision and Values of the Guelph Police Service.

- Members and the community at large have been introduced to the new Mission, Vision and Values.
- Environmental initiatives implemented: replaced spot light bulbs with energy efficient lights; turned off unused lighting; installed timers on make-up air systems; lowered temperature of domestic hot water system; repaired building envelope system to reduce heating and cooling costs; participated in wellness and walk to work initiatives.

Objective 5: Develop a comprehensive, integrated risk management strategy to enhance public safety and the well-being of all staff.

- Risk management strategy committee has been formed to develop new policies and review existing ones.

Objective 6: Ensure that the police building infrastructure meets community demands and organizational needs.

- Initiated joint discussion with City, fire and ambulance services re: the new South End Emergency Services facility.

Objective 7: Continue to align budget requests to corporate goals.

- Unit objectives and budget expansion requests continued to be linked to corporate goals.
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Statistical Summary

Human Resources	2006	2007
Population, City of Guelph	119,041*	120,254
Authorized Personnel (FTEs)	251.62	261.62
Actual Personnel (FTEs)	247.87	257.235
Authorized Police Officers (PTEs)	179	186
Police Officer: Population Ratio (Authorized FTEs)	1:642*	1: 647
Authorized Constables	142	148
Actual constables	139	143

Overtime Accrued (hours)	27,117	29,841
Overtime Accrued per Member (hours)	108	116
Overtime Paid (hours)	18,329	20,514
Overtime Paid as % of Overtime Accrued	67.6	68.7
Cost of Overtime Paid (\$)	\$592,103	\$684,206

Injured-on-Duty (hours)	2643	1232
Injured-on-Duty per member(hours)	10.5	4.8

Selected Cost Recovery	2006	2007
Alarm Registration Fees	\$162,150	\$ 161,860
Reinstatement Fees	\$1,500	\$ 3,100
Police Record Check Fees	\$64,500	\$ 68,475

Crime Summary(1)	2006*	2007
Total Crime	5,758	6,200
Crime Rate per 100,000 pop*	4,837	5,156

Violent Crime	735	703
Violent Crime Rate per 100,000 pop*	617	585

Property Crime	2,873	3,076
Property Crime Rate per 100,000 pop*	2,413	2,558

Financial and Material Resources	2006	2007
Authorized Budget	\$24,616,925	\$26,857,750
Actual Expenditures	\$23,708,040	\$25,721,141
Policing Cost per Capita	199*	214
Number of Police Vehicles	56	64
Patrol	22	22
Traffic	4	4
Canine	2	3
Investigation (including surveillance)	16	22
Courts	4	4
Other	8	9

Average Kilometres travelled per vehicle per month (km)	1,905	1,761
Patrol	2,817	2,886
Traffic	2,696	2,662
Canine	2,193	1,812
Investigation (including surveillance)	1,287	1,010
Courts	640	922
Other	797	801

Police Vehicles – Total Kilometres Travelled	1,280,241	1,352,415
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* Revised

(1) Source: Statistics Canada UCR data.

Personnel Complement (Permanent Employees, as of December 31, 2007)

	Police		Civilian		Total	
	Male	Female	Male	Female	Full Time	PT/JS
Office of the Chief of Police	2	0	0	2	3	1
Chief of Police; Executive Assistant	1			1		
Legal Advisor; FOI/Legal Assistant	1			1*		
Corporate Services	19	1	20	61	84	17
Director; Administrative Assistant				2		
Financial Services, Manager				1		
Purchaser, Material Management				2		
Human Resources, Manager; Clerk				2 (1*)		
Human Resources Facilitator				1		
Inspector	1					
Research & Development, Analyst			1	1		
Research & Development, Research Assistant				1*		
Community Relations, Sergeant		1				
High School Resource Officer, Constable	4					
School Safety Officer, Constable	2					
V.I.P. Officer, Constable	1					
Recruiting & Training, Sergeant	2					
Training Officer, Constable	1					
Fleet Sergeant	1					
Fleet Coordinator			1			
Facilities Coordinator			1			
Custodian			5 (2*)			
Communications, Staff Sergeant	1					
Sergeant	1					
Communicator			1	20(4*, 2**)		
Records & Data Manager; Assistant Manager				2		
Records Staff			2	22 (5*)		
Found & Seized Property, Constable	1					
Provincial Firearms Officer, Constable	1					
Court Services, Staff Sergeant	1					
Court Services Constable	1					
Special Constable (Court Security)			7 (1*)	3		
Special Constable (Summons/Warrants)				1		
Case Management, Constable	1					
Clerk				3		
Information Systems, Manager			1			
Analysts			1			
Neighbourhood Services	130	29	0	3	155	7
Deputy Chief	1					
Professional Standards, Inspector	1					
Neighbourhood Services, Inspector	1					
Neighbourhood Staff Sergeant	5					
Neighbourhood Sergeant (incl. CET)	9	1				
Neighbourhood Teams, Constable (incl. CET)	56 (2**)	20 (4**)				
Crime Analyst				1		
Neighbourhood Support Services, Inspector	1					
Downtown/Tactical Supervisor, Sergeant	1					
Tactical Constables	11	1				
Traffic, Sergeant	2					
Traffic Constables	11	1				
Canine Unit, Constables	2	1				
Investigative Support Services, Inspector	1					
CIB Supervisor, S/Sergeant	2					
CIB Supervisor, Sergeant	3					
CIB Constable	13	4				
CIB Clerk				1		
Intelligence/Drugs Sergeant	1					
Intelligence/Drugs Constable	6					
Intelligence/Drugs Clerk				1*		
Identification Constable	3	1				
Total Permanent Employees	151	30	20	66	242	25

*PT (Part time members); JS (Job Share members)

Authorized and Actual (Current) Personnel

As of December 31, 2007

	2006		2007		2006-07
	Authorized	Actual (Current)	Authorized	Actual (Current)	% Variance in Authorized Personnel
Police Complement Total	179	176	186	184	3.9
Chief of Police	1	1	1	1	0
Deputy Chief of Police	1	1	1	1	0
Inspectors	5	5	5	5	0
Staff Sergeants	9	9	9	9	0
Sergeants	21	21	22	22	4.8
Constables	142	139	148	143	4.2
Civilian Complement Total	72.62	71.87	75.62	73.235	4.1
Director	1	1	1	1	0
Senior Management/Administration	7.7	7.7	7.7	7.7	0
Special Constables	11.7	11.7	12.7	11.7	8.5
Maintenance	3.77	3.77	3.77	3.385	0
Administration	48.45	47.7	50.45	49.45	4.1
TOTAL (FTEs)	251.62	247.87	261.62	257.235	4.0



Calls for Service

	2006 ⁽¹⁾	2007	2006-07 % Variance
TOTAL CALLS FOR SERVICE*	32,044	34,440	7.5
PROPERTY CRIME	4,513	5,057	12.1
Break and Enters	533	593	11.3
Residential	390	418	7.2
Commercial	106	139	31.1
Institution	37	36	-2.7
Stolen Vehicles	257	190	-26.1
Recovered Vehicles	219	158	-27.9
Thefts from Vehicles	579	889	53.5
Other Thefts	1,028	920	-10.5
Property Damage/Graffiti	828	1070	29.2
Drugs	214	368	72.0
Frauds	322	276	-14.3
VIOLENT CRIME	2,017	2,246	11.4
Robbery	69	49	-29.0
Person	27	35	29.6
Commercial	34	8	-76.5
Home Invasion	8	6	-25.0
Assault	402	371	-7.7
Sexual Offence	68	78	14.7
Domestic Dispute	1,007	1,183	17.5
Family Dispute	402	516	28.4
TRAFFIC-RELATED ⁽²⁾	3,262	3,699	13.4
Motor Vehicle Collision – Property Damage	1,227	1,281	4.4
Motor Vehicle Collision – Personal Injury	436	446	2.3
Motor Vehicle Collision – Hit & Run	355	458	29.0
Motor Vehicle Collision – Fatality	1	1	0.0
Impaired Driving	118	130	10.2
Driving Complaints	580	808	39.3
Traffic Enforcement	545	575	5.5
OTHER CALLS	1,920	2,556	33.1
Juvenile Complaint	826	896	8.5
Mentally Ill	228	308	35.1
Intoxicated Persons	530	903	70.4
Drug Calls	214	368	72.0
Suspicious Persons	76	59	-22.4
Suspicious Vehicles	46	22	-52.2

*Includes all calls regardless of disposition. For crime rates, refer to page 19.

1) Numbers may vary from previously published statistics.

2) Some traffic calls removed from totals due to duplication or other factors.

Source: Crime Analyst Statistical Reports, 2006, 2007.

Criminal Offences (Excluding Traffic) ⁽¹⁾

	2006				2007				2006-07
	Number of Occurrences	Clearance #	Clearance %	Rate/100,00 Population	Number of Occurrences	Clearance #	Clearance %	Rate/100,000 Population	% Variance in Rate
CRIMES OF VIOLENCE	735	534	72.7	617	703	618	87.9	585	-5.2
HOMICIDE	2	0	0.0	2	1	1	100.0	1	-50.0
Murder	2	0	0.0	2	1	1	100.0	1	-50.0
Manslaughter	0	0	-	0	0	0	-	0	-
Infanticide	0	0	-	0	0	0	-	0	-
ATTEMPTED MURDER	2	2	100.0	2	1	0	0.0	1	-50.0
ASSAULT	665	508	76.4	559	653	594	91.0	543	-2.9
Sexual Assault	65	35	53.8	55	60	58	96.7	50	-9.1
With Weapon or Causing Bodily Harm	121	102	84.3	102	108	102	94.4	90	-11.8
Aggravated	7	8	114.3	6	7	7	100.0	6	0.0
Police	24	24	100.0	20	21	21	100.0	17	-15.0
ABDUCTION	2	2	100.0	2	0	0	-!	0	-100.0
ROBBERY	64	22	34.4	54	48	23	47.9	40	-25.9
With Firearm	3	0	0.0	3	3	0	0.0	2	-33.3
With other Weapon	25	15	60.0	21	12	6	50.0	10	-52.4
PROPERTY CRIMES	2,873	620	21.6	2,413	3,076	678	22.0	2,558	6.0
BREAK AND ENTER	514	69	13.4	432	562	51	9.1	467	8.1
Business premises	117	11	9.4	98	152	12	7.9	126	28.6
Residence	352	52	14.8	296	370	34	9.2	307	3.7
MOTOR VEHICLE THEFT	225	40	17.8	189	168	19	11.3	140	-25.9
THEFT OVER & UNDER \$5,000	1,773	349	19.7	1,490	1,979	436	22.0	1,645	10.4
Bicycles	276	13	4.7	232	222	7	3.2	185	-20.3
From motor vehicles	514	21	4.1	432	769	18	2.3	639	47.9
Shoplifting	328	234	71.3	276	376	288	76.6	313	13.4
HAVE STOLEN GOODS	48	50	104.2	40	62	57	91.9	52	30.0
FRAUDS	313	112	35.8	263	305	115	37.7	254	-3.4
OTHER CRIMES	1,980	824	41.6	1,663	2,148	998	46.5	1,786	7.4
Offensive Weapons	30	26	86.7	25	37	24	64.9	31	24.0
Arson	19	4	21.1	16	33	6	18.2	27	68.8
Bail Violations	366	365	99.7	307	359	357	99.4	299	-2.6
Counterfeiting Currency	277	3	1.1	233	164	2	1.2	136	-41.6
Mischief (property damage)	844	111	13.2	709	1,081	173	16.0	899	26.8
TOTAL CRIMINAL CODE (excluding Traffic)	5,588	1,978	35.4	4,694	5,927	2,294	38.7	4,929	5.0
DRUGS	169	156	92.3	142	225	217	96.4	187	31.7
OTHER FEDERAL STATUTES ⁽²⁾	1	1	100.0	1	48	49	102.1	40	-
TOTAL CRIME (excluding Traffic)	5,758	2,134	37.1	4,837	6,200	2,560	41.3	5,156	6.6

(1) Statistics may vary slightly from previously published reports.

(2) 2007 revised coding includes Breach of Probation for youth (in case of most serious violation), as per s.131 of the Youth Criminal Justice Act.

Source: Guelph Police Service Records & Data; Statistics Canada UCR data.

Traffic and Miscellaneous Statistics⁽¹⁾

	2006		2007		2006-07
	Number of Occurrences	Rate/100,00 Population	Number of Occurrences	Rate/100,00 Population	% Variance in Rate
CRIMINAL CODE TRAFFIC VIOLATIONS	257	216	212	176	-18.5
Dangerous Operation (Total)	13	11	14	12	9.1
Impaired Operation	212	178	175	146	-18.0
Impaired operation or over 80 mg.	199	167	162	135	-19.2
Cause bodily harm	0	0	1	1	-
Cause death	0	0	0	0	0
Fail or refuse to provide breath sample	13	11	12	10	-9.1
Other Criminal Code Traffic	32	27	23	19	-29.6
Fail to Stop or Remain	13	11	9	7	-36.4
Driving while prohibited	19	16	14	12	-25.0
HTA⁽²⁾ TRAFFIC VIOLATIONS	270	226	190	158	-30.1
Failure to stop or remain	23	19	12	10	-47.4
Dangerous driving without due attention	136	114	14	12	-89.5
Driving while prohibited	111	93	164	136	46.2
MOTOR VEHICLE COLLISIONS	2,547	2,140	2,748	2,285	7.2
Fatality	1	1	1	1	0.0
Hit and Run (personal injury or property damage)	426	358	521	433	21.3
Personal injury (not Hit & Run)	448	376	465	387	3.2
Property damage (not Hit & Run)	1,672	1,405	1,761	1,464	4.6

Domestic Violence⁽³⁾

	2006		2007		2006-07
	Number of Occurrences	Rate/100,00 Population	Number of Occurrences	Rate/100,00 Population	% Variance in Rate
Number of occurrences where charges laid or warrant sought	280	235	299	249	6.0
Number of occurrences where weapon used	25	21	23	19	-9.5
Type of relationship between victim and accused					
Female victim – male accused	228	192	259	215	12.0
Male victim – female accused	49	41	37	31	-24.4
Other	3	3	3	2	-33.3
Number of domestic violence adult homicide occurrences	0	0	1	1	-
Number of domestic violence related child homicide occurrences	0	0	0	0	0

⁽¹⁾ Statistics may vary slightly from previously published reports.

⁽²⁾ Highway Traffic Act of Ontario.

⁽³⁾ Domestic violence is any use of physical or sexual force, actual or threatened, in an intimate relationship, including emotional/psychological abuse or harassing behaviour.

Sources: Guelph Police Service Records & Data; Statistics Canada UCR data.

Persons Charged

	2006 ⁽¹⁾	2007	2006-07 % Variance
CHARGES PER 100,000 POPULATION	1,630	1,659	1.8
TOTAL CHARGES – ALL OFFENCES	1,947	1,995	2.5
Adult Male	1,368	1,329	-2.9
Adult Female	290	338	16.6
Youth Male	215	229	6.5
Youth Female	74	99	33.8
Youths not Charged	333	503	51.1
VIOLENT CRIME	451	459	1.8
Adult Male	308	310	0.6
Adult Female	66	62	-6.1
Youth Male	56	58	3.6
Youth Female	21	29	38.1
Youths not Charged	47	71	51.1
PROPERTY CRIME	416	427	2.6
Adult Male	244	238	-2.5
Adult Female	87	121	39.1
Youth Male	54	49	-9.3
Youth Female	31	19	-38.7
Youths not Charged	158	190	20.3
DRUG OFFENCES	137	198	44.5
Adult Male	90	122	35.6
Adult Female	24	47	95.8
Youth Male	20	29	45.0
Youth Female	3	0	-100.0
Youths not Charged	53	94	77.4
CRIMINAL CODE TRAFFIC OFFENCES	233	186	-20.2
Adult Male	210	165	-21.4
Adult Female	23	21	-8.7
Youth Male	0	0	0
Youth Female	0	0	0
Youths not Charged	0	0	0
ALL OTHER OFFENCES	710	725	2.1
Adult Male	516	494	-4.3
Adult Female	90	87	-3.3
Youth Male	85	93	9.4
Youth Female	19	51	168.4
Youths not Charged	75	148	97.3

⁽¹⁾ Statistics may vary slightly from previously published reports.

Service Activity and Quality Indicators

	2006	2007	2006-07 % Variance
RESPONSE TIME – PRIORITY ONE CALLS			
Number of Priority 1 Calls	2,011	2,426	20.6
Median Response Time, Priority 1 Calls (mins.)	5.7	6.6	15.8
% Calls with response time of 5 minutes or less	44.7%	36.9%	-17.5
% Calls with response time of more than 5 minutes	55.3%	63.1%	14.1
USE OF FORCE			
Number of Incidents	65	69	6.2
Number of levels of force used	80	104	30.0
Number of levels of force per incident	1.23	1.50	22.0
PUBLIC COMPLAINT INVESTIGATIONS			
Total Complaint Occurrences	14 ⁽¹⁾	14 ⁽²⁾	0
Total Complaints by Type	15	16	6.7
Police Officer Conduct	13	14	7.7
Services of the Police Service	1	1	0
Policies of the Police Service	1	1	0
Total Dispositions	15	16	6.7
Withdrawn	4	0	-
Unsubstantiated	5	5	0
Informal Resolution	3	5	66.7
Informal Discipline	0	1	-
Misconduct Hearing	0	0	0
Referred to GPS Board	0	0	0
Complaints Not Dealt With (Section 59)	3	2	-33.3
Disposition Reviewed by OCCOPS	1	2	100.0
Internal Investigations	7	7	0
S.I.U. Investigations	3	1	-66.7
FREEDOM OF INFORMATION REQUESTS	274	338	23.4
CENTRAL RECORDS			
Number of Record Checks	8,004	8,299	3.7
Employment Clearance (fee for service)	2,357	2,481	5.3
Volunteer Clearance (no fee)	3,850	3,977	3.3
Records Checks – other agencies	1,433	1,423	-0.7
Unclaimed Checks	364	418	14.8
Active Alarm Registrations at Year End	3,261	3,312	1.6
Alarm Calls Received	2,238	2,235	-0.1
Cancelled before officer arrival	666	658	-1.2
Alarm calls remaining	1,572	1,577	0.4
Police Unit Dispatched (%)	1,499 (95.4)	1,508 (95.6)	0.6
- False Alarm (%)	1,449 (96.7)	1,436 (95.2)	-0.9
- Valid Alarm (%)	50 (3.3)	72 (4.8)	44.0
Suspension Notices	65	92	41.5
Caution Notices	254	246	-3.2

⁽¹⁾ One occurrence resulted in 2 complaints.

⁽²⁾ One occurrence resulted in 3 complaints.

Service Activity and Quality Indicators

	2006	2007	2006-07 % Variance
DRUG ENFORCEMENT			
Total Charges	227	316	39.2
Cocaine	80	126	57.5
Possession	34	52	52.9
Possession for the purpose of trafficking	17	45	164.7
Trafficking	14	24	71.4
Conspiracy	15	5	-66.7
Cannabis	125	157	25.6
Possession	83	109	31.3
Possession for the purpose of trafficking	22	26	18.2
Trafficking	6	11	83.3
Production	9	9	0
Conspiracy	5	2	-60.0
Chemicals (Synthetic Drugs)	22	33	50.0
Possession	13	20	53.9
Possession for the purpose of trafficking	5	8	60.0
Trafficking	2	5	150.0
Conspiracy	2	0	-100.0
Total Value of Seized Items	\$1,122,344	\$1,145,828	2.1
Value of Drugs Seized	\$1,087,382	\$1,096,198	0.8
Cash Seized	\$18,612	\$37,380	100.8
Value of Equipment Seized	\$16,350	\$12,250	-25.1
CANINE SERVICES			
Total K-9 Calls Attended	n/a	181	-
Local (Guelph)	n/a	148	-
Waterloo and other Services	34	33	-2.9
K-9 Arrests/Assist Arrests	85	76	-10.6
Foot Patrol (hours)	n/a	380	-
Presentations	n/a	25	-
Property Located by Police Services Dog	n/a	30	-
Suspect Located by Police Services Dog	n/a	50	-
SUMMONS AND WARRANTS			
Criminal Subpoenas and Summons Delivered	2,905	2,844	-2.1
Provincial Offence Subpoenas & Summons Delivered	943	870	-7.7
Subpoenas & Summons Mailed to Other Services	310	280	-9.7
Administrative Hours	340	n/a	-



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